

Patient Sensitive Information for Minors

Documenting Sensitive Data

May 2023

New Changes and Items for Documenting Sensitive Data

- New mpage displaying sensitive data
- Ability to classify problems and diagnosis as sensitive
- Ability to indicate orders as sensitive
- New autotext to pull social history into a note
- New “sensitive” versions for note types
- Sensitive Patient Instructions are now on PCN, Adolescent med & Endocrine workflow pages.
- New “sensitive” versions for discharge documents across all CHOC venues

Sensitive Data MPage

Sensitive Data

Sensitive Orders

All Visits: Last 18 months	Status	Ordered By	Date/Time
Fentanyl, Confirmation (UCI)	Completed	System, System	05/24/2023 08:14
HIV 1/2 Ag & Ab w/ reflex to PCR	Completed	Test, Physician	05/23/2023 15:50
Drug Screen, Urine	Completed	Test, Physician	05/23/2023 15:50
Drug Screen, Urine	Discontinued	Test, Physician	05/23/2023 15:45
HIV 1/2 Ag & Ab w/ reflex to PCR	Discontinued	Test, Physician	05/23/2023 15:45
Urine Pregnancy OPD	Ordered	Test, Physician	05/23/2023 15:45

Sensitive Laboratory Results

All Visits: Last 18 months	Result	Date/Time
HIV 1&2 Ag Antibody	10	05/24/2023 08:11
HIV 1/2 Ab Interpretation	Non-Reactive	05/24/2023 08:11

Sensitive Documents

All Visits: Last 18 months	Author	Date/Time
Adol Med Outpt Note - Sensitive	De Haro, Enrique	05/24/2023 13:17

Sensitive Diagnoses

All Visits	Responsible Provider	Date/Time
Anxiety disorder, unspecified		03/22/2023 12:00
Human immunodeficiency virus [HIV] disease		03/22/2023 12:00
Human immunodeficiency virus [HIV] disease		05/23/2023 12:00

Sensitive Laboratory Results

All Visits: Last 18 months	Details	Date/Time
Alcohol	Alcohol Use: Never, Quit	05/23/2023 14:56
Sensitive Data	testing	05/23/2023 14:57

Workflow Summary:

- The Sensitive Data MPage displays data marked as sensitive
- Access mpage from “Workflow/My View”
- If you do not have Workflow/My View, access from dark menu
- Future functionality: Smart Zone will be used for Sensitive Data Alert (expected Nov 2023.)

Classifying problems and diagnoses as sensitive

1

Consolidated Problems

2

Classification: Medical ar

Add as: This Visit

Priority	Problem Name	Code	Onset
1	Appendicitis	K37 (ICD-1...	--

Resolved Chronic Problems

Appendicitis
K37 (ICD-10-CM)

Priority: 1

Condition type: This Visit

Diagnosis Type: Working

Status

Modify

- From workflow summary, you can:
 - 1. Click on Consolidated Problems and then click modify
 - OR**
 - 2. Click on the specific problem and then click “modify”
-
- Note: updating can also be performed from the powerchart (dark) menu

Marking diagnoses/problems as sensitive

Menu

Workf P Modify Diagnosis

Outpatient

Consolidated Problems

Health Concerns

Reminders (0)

Health Plans

Home Medications (5)

Vital Signs

Growth Chart ...

Scales and Assessments ...

Forms ...

Immunizations ...

Multi-contributor HPI ...

Lab ...

***Diagnosis**

Anxiety disorder, unspecified

Free Text

Laterality

Responsibl

Display As

Anxiety

***Clinical Service**

Non-Specified

***Date**

05/25/2023

Ranking

***Type**

Discharge

***Confirmation**

Confirmed

***Classification**

Sensitive

DIETARY

Medical

Nursing

Patient Stated

Sensitive

Hide Additional Details

Additional Details

Secondary Description

Related

Qualifier

Severity Class

Severity

Status

Certainty

Probability

Active

- Problems / diagnoses can be marked as sensitive by selecting the Classification of “Sensitive” when creating a new or modifying a diagnosis.
- Problems/Diagnoses marked sensitive will update the problems list AND will display on notes **IF** it is marked “this visit”.

NOTE: Mark your note sensitive if you are documenting sensitive problems as “this visit”.

Setting preferences to view classifications

FIN: 9101000912 PSF Private Practice [03/22/23 09:42:57 PDT - 03/22/23 ... LOC:CEIN Adolescent Me...PCP:9-None Per Parent, -

Prob/Dx Full screen Print 3 minutes ago

Mark all as Reviewed

Diagnosis (Problem) being Addressed this Visit

+ Add Modify Convert Display: All IMO

Annotated Display	Classification	Ranking	Clinical Dx	Code	Dx Type	Date
Anxiety and depression	Sensitive		Anxiety disorder, unspeci...	F41.9	Discharge	03/22/
Autism	Medical		Autistic disorder	F84.0	Discharge	03/22/
Acquired immune deficie...	Sensitive		Human immunodeficien...	B20	Discharge	03/22/

- Add Diagnosis
- Modify Diagnosis
- View Details
- Remove Diagnosis
- Add Procedure
- Add to Problem List
- Convert to Problem
- Medline Search...
- Add to Favorite...
- Properties...

Diagnosis Properties

Available columns:

- Certainty
- Classification
- Clinical Service
- Comment
- Condition Name
- Confirmation
- Freetext
- Last Reviewed
- Laterality
- Priority
- Probability
- Procedure
- Procedure Diagnosis Link
- Qualifier

Show columns in this order:

- Annotated Display
- Diagnosis Assistant Specificit
- Ranking
- Clinical Dx
- Code
- Dx Type
- Date
- Responsible Provider

Buttons: Add ->, -> Remove, Move Up, Move Down, OK, Cancel

- Preferences for Problems/Dx can be updated to include classification of problems/dx in your view.
 1. Right click in gray area at Problems/Dx
 2. Select properties.
 3. Bring “classifications” to the right and click ok.
- NOTE: This is a one time set up for your personal preferences

Adding sensitive data on social history

The screenshot shows a medical software interface with a blue header bar containing navigation icons and the text "Histories". Below the header, there are tabs for "Procedure", "Family", and "Social History". A "Mark all as Reviewed" button is visible. The "Social" section is active, with a "Display: Active" dropdown. A left-hand menu lists categories: Alcohol, Employment/School, Exercise, Home/Environment, Injury Prevention/Risk, Life Stressors, Nutrition/Health, Sexual, Substance Abuse, Sensitive Data, Tobacco, and Other. The "Sexual" category is highlighted in blue, and "Sensitive Data" is highlighted with an orange box. The main content area shows the "Sexual" sub-section with various form fields: Gender Identity (checkboxes for Female, Male, Nonbinary, Transgender Female, Transgender Male, Do Not Know, Prefer Not to Answer, Other), Sexual Orientation (checkboxes for Bisexual, Gay, Heterosexual, Lesbian, Pansexual, Queer, Do Not Know, Prefer Not to Answer, Other), Sexually Active (radio buttons for Yes, No, N/A, Other), First Sexually Active at Age (Age and Year(s) input fields), Number of Partners in the Last 2 Months (input field), Number of Lifetime Partners (input field), Sexual Practices (checkboxes for Anal, Manual, Oral, Penile, Vaginal, Other), Uses Condoms (radio buttons for Yes, No, Other), Other Contraceptive Use (input field), History of STI (radio buttons for Yes, No, Other), Other Sexual Concerns (input field), and Comment (input field).

Workflow Summary:

- Social History has newly updated sexual history section as well as the current "Sensitive Data" section.
- Documentation in Social History does not pull into notes.
- Use the autotext, `.socialhistory` to pull social history into your note.
- ***** IF SOCIALHISTORY HAS BEEN ADDED TO YOUR NOTE AND CONTAINS SENSITIVE DATA, MAKE SURE TO UTILIZE THE SENSITIVE NOTE TYPE FOR YOUR NOTE ****

Sensitive orders

SOGITEST, SCC (DANNY) 2 ODCW: 49 kg Allergies: No Known Me
DOB:01/01/11 Age:12 years Gender:Male 1HP: CalOptima DIRECT No Outside Records
MRN:9106320 FIN: 9101001117 Outpatient Telehealth [05/25/23 13:44:00 PDT - 05/25/23 23:59:59 P... Loc:ORG Gastroenterology PCP:9-None Per Parent, - 3

Menu SummaryM SafetyM 5P Handoff PI Summaries Summaries Workflow Nurse Workflow MAR Summary Medication List Clinical Imaging Orders ClinNotes Documentation Billing/Quick Orders Facsheet Results Review Growth Chart Immunizations

Orders Medication List

+ Add Document Medication by Hx Reconciliation Check Interactions External Rx History Rx Plans (0): In Process Reconciliation Status Meds History

Orders for Signature

Order Name	Status	Start	Details
ORG Gastroenterology FIN:9101001117 Admit: 5/25/2023 13:44 PDT			
Laboratory			

Details for HIV Co-Receptor Tropism (TRP)

Details Order Comments Diagnoses

*Priority: Routine

*Performing Location: QUEST

Other Requested Facility:

*Perform By: 4 weeks

Responsible Physician:

Duration:

Duration Unit:

*Nurse/MD Collect: Yes No

*Specimen Type: Blood

*Requested Collect Date/Time: 05/26/2023 0755 PDT

Sensitive Data: Yes No

Authorization Required: Yes No

- Select “Yes” at Sensitive Data field to mark order as sensitive.
- Sensitive orders do not display on discharge documents
- All commonly used sensitive orders will have a Sensitive option (meds, labs, rads & referrals). All orders will have this option in a future build.

Sensitive Notes

SOGITEST, SCC (DANNY)
DOB:01/01/11 Age:12 years Gender:Male
MRN:9106320 FIN: 9101001117 Outpatient Telehealth [05/25/23 13:44:00 PDT - 05/25... Loc:ORG Gastroenterol... PCP:9-None Per Parent, -3
2 ODCW: 49 kg 1HP: CalOptima DIRECT Portal: No Allergies: No Known Medication A
No Outside Records 4

Workflow

Outpatient Ambulatory Summary PCN Quick Orders Outpatient - After H... Calculators

Consolidated Problems

Classification: Medical an Add as: This Visit Add problem

2 Unspecified Problem(s)

Priority	Problem Name	Code	Onset	Classi...	Actions
1	Anxiety	F41.9 (ICD-...	--	Sensitive	<input checked="" type="checkbox"/> This Visit Resolved <input type="checkbox"/> Chronic
--	Fever	R50.9 (ICD-...	--	Medical	<input checked="" type="checkbox"/> This Visit <input checked="" type="checkbox"/> Chronic Resolve

Resolved Chronic Problems

All previous This Visit problems

Health Concerns (0)

+ All Visits

Category	Description	Comments	Onset Date	Source
Active (0)				
No results found				
Resolved (0)				

More

- Sick Visit - Sensitive
- Sick Visit (Telehealth)
- Sick Visit (Telehealth) - Sensitive
- Select Other Note

Workflow Summary:

- Sensitive versions for notes types are now embedded in Workflow
- Addition of sensitive versions may have displaced your note types from face up view.
- Click on “More” to see additional note type selections. If still do not see the desired note type, select “other note” to open the list of note types.

Sensitive Notes (Continued)

The screenshot shows a software window titled "Sign/Submit Note". At the top left, there is a green header with a "P" icon and the text "Sign/Submit Note". Below the header, there are several fields and a dropdown menu. The "*Type:" field is currently set to "Adol Med Outpt Note" and has a dropdown arrow. A mouse cursor is clicking on this dropdown arrow, and a list of note types is displayed below it. The list includes various note types, with "Adol Med Outpt Note - Sensitive" highlighted in blue. Other fields include "Note Type List Filter" set to "All", "Title" set to "Telehealth Note", and "Date" set to "5/26/2023 0921 PDT". There is also a search bar for "Provider Name" and a "Recipients" table with columns for "Default", "Name", "Comment", "Sign", and "Review/CC". At the bottom right, there are "Sign" and "Cancel" buttons.

- Notes can be made sensitive after starting a note by changing to the sensitive type at saving or prior to signing note.
- In this example, a note was started as a non-sensitive outpt note and was changed to a sensitive outpt note by clicking the drop down and selecting sensitive note type.

Sensitive Patient Instructions

The screenshot displays a web-based medical workflow application. The top navigation bar is blue and contains a home icon, the word 'Workflow', and a search icon. Below the navigation bar is a toolbar with icons for home, back, forward, and search, along with a '100%' zoom level indicator. The main content area is divided into a left sidebar and a central workspace. The sidebar lists several menu items: 'Objective/Physical Exam ...', 'Sensitive Patient Instructions' (highlighted with an orange border), 'Life Image', 'Visits (5)', 'Patient Instructions', 'Measurements & Weights', 'Recommendations', and 'Medical Synopsis ...'. The central workspace is titled 'Sensitive Patient Instructions' and features a rich text editor with a toolbar containing options for font, size, bold, italic, underline, text color, and background color. Below the editor is a 'Life Image' section with an 'Add Outside exams' button.

Workflow Summary:

- Sensitive Patient Instructions are now on PCN, Adolescent med & Endocrine workflow pages.
- Information documented in this section will display on sensitive versions of visit summary, check out instructions.

Sensitive Visit Summary

SOGITEST, SCC (DANNY)
DOB:01/01/11 Age:12 years Gender:Male
MRN:9106320 FIN: 9101001117 Outpatient Telehealth [05/25/23 13:44:00 PDT - 05/25... Loc:ORG Gastroenterol... PCP:9-None Per Parent, -3
ODCW: 49 kg 1HP: CalOptima DIRECT Portal: No Allergies: No Known Medication A
No Outside Records 4

Workflow

Consolidated Problems

Classification: Medical an Add as: This Visit Add problem

2 Unspecified Problem(s)

Priority	Problem Name	Code	Onset	Classi...	Actions
1	Anxiety	F41.9 (ICD-...	--	Sensitive	<input checked="" type="checkbox"/> This Visit Resolved <input type="checkbox"/> Chronic
--	Fever	R50.9 (ICD-...	--	Medical	<input checked="" type="checkbox"/> This Visit <input checked="" type="checkbox"/> Chronic Resolve

Resolved Chronic Problems

All previous This Visit problems

Health Concerns (0)

Category	Description	Comments	Onset Date	Source
Active (0)	No results found			
Resolved (0)				

Visit Summary w Sensitive Data

Workflow Summary:

- “Visit Summary with Sensitive Data” is now available.
- Sensitive diagnoses, sensitive medications, sensitive orders, and “Sensitive Patient Instructions” will display on the sensitive visit summary.

Sensitive Ambulatory Check Out Instructions

The screenshot shows a medical workflow application interface. At the top, there's a 'Workflow' header with navigation icons and 'Full screen' and 'Print' options. Below the header are several tabs: 'Outpatient', 'Ambulatory Summary', 'PCN Quick Orders', 'Outpatient - After Hours', and 'Calculators'. A secondary set of tabs includes 'In Clinic Medication Administration', 'Orders / Prescriptions', and 'All'. The main content area is divided into three sections: 'Medications' (with a list of categories like Antibiotics, Antidepressants/Anxiolytics, etc.), 'Ambulatory Discharge Instructions' (highlighted with an orange box, containing 'Print Ambulatory Check Out Instructions', 'Return to Clinic', and 'Return to Telehealth Visit'), and 'Procedural Billing' (listing various medical procedures with CPT codes).

The screenshot shows a table of medical orders. The first row is for a canceled order on 5/23/2023 at 15:27 PDT by Richard M.D. Chang. The second row is a section header 'Non Categorized'. The third and fourth rows are highlighted with an orange box and show completed orders on 5/25/2023 at 14:27 PDT: 'Check Out After Instruction Complete' and 'Check Out After Instruction Complete (Parent Copy)'. Both completed orders were performed by 'System, System'.

5/23/2023 15:27 PDT	RPR w/ Reflex to TPPA	Chang, Richard M.D.	60'	Canceled
Non Categorized				
5/25/2023 14:27 PDT	Check Out After Instruction Complete	System, System		Completed
5/25/2023 14:27 PDT	Check Out After Instruction Complete (Parent Copy)	System, System		Completed

Workflow Summary:

- Current state: When ordering Ambulatory Check Out Instructions, IF there is sensitive data, two copies of instructions will print.
 - A patient copy with sensitive data.
 - A parent copy without sensitive data.

Note: No change to current process.

Discharge Via Depart (Inpatient, ED, and Surgery)

ONCTEST, ONE
DOB:05/01/20 Age:3 years Gender:Male
MRN:9106394 FIN: 9101001049 Inpatient [05/02/23 08:29:00 PDT - <No...Loc:5S; 559; 01 PCP:Brown, Regina...3

Templates: Discharge Instructions Patient - English
CHOC Discharge Summary
Discharge Instructions Patient - English
Discharge Instructions Patient - Spanish
Discharge Instructions Patient Sensitive - English
Medication Reconciliation
Patient Education/Follow-Up
Physician Discharge Summary
Discharge Patient Order
Patient Care Plan
Nursing Education
Discharge Education Handout
Discharge Instructions
Discharge Patient
ESignature

INCOMPLETE*** Missi
Orders ***
Contact Physician for Instructions

CHOC Children's Hospital
1201 West La Veta Avenue, Orange, CA 92868

Diet:
Seek Medical Attention for:
Special Instructions:
Additional RN Instructions:
Instruction Forms Given:
MEDICATION INSTRUCTIONS(Follow pharmacy instructions):
Continue the Following Home Medications:

DIAGNOSIS LIST
Acute lymphoblastic leukemia (ALL)

A new depart template:

- Inpatient:
“Discharge Instructions Patient Sensitive – English”
- Surgical areas:
“Surgery Discharge Summary w Sensitive Data”
- ED:
“CHOC ED Patient Summary w Sensitive Data”
- Use sensitive depart templates when sensitive data is documented in chart.

Note: Future build will include Spanish versions

Additional Considerations to Protect Confidentiality ~ Dr Roche

Messages

- Option to create sensitive messages for communications with confidential information (such as test results or prescription refill requests)
- Messages are discoverable!

Diagnoses

- Key diagnoses default to sensitive
- Ex: PID, STI Screening, HIV Screening

Prescriptions

- Pharmacies do not note if an Rx is sensitive thus, we advise
- Print Rx and
- Send paper or electronic Rx to a different pharmacy (family goes to Sav-On, send this Rx to CVS)

Labs

- Outgoing order is sensitive; but only certain labs are reported as sensitive
- Example: Chlamydia results will post in a sensitive section of the results screen
- A CBC or renal panel or hepatitis panel, even if ordered as sensitive, will report to the routine lab posting area.
- Please always review the Sensitive MPAGE for what tests have been ordered as sensitive!

Billing

- Sensitive orders do not prevent information from showing up on the EOB
- Medi-Cal does NOT send out an EOB
- Provide patient with info on how to place a confidential communication request. SB138 allows individuals to request that confidential information be excluded from the EOB.
- Details at [Keep It Confidential. | My Health My Info](#)
- Patients may have co-pays / deductibles for tests not covered per the ACA (ie: testing for PID as opposed to routine screening)
- Your Adolescent Medicine Team are Family PACT providers, which allows them to provide CONFIDENTIAL NO COST contraception and STI eval and treatment. Note, this would not cover PrEP

Referrals/Appointments

- While there is ability to place confidential referrals and imaging, this will still be processed through insurance and communications will go to the family phone #
- We do not yet have confidential appointments – NRC picker surveys and appointment reminders will flow to the primary contact number on file